# Incident Activity data Import R&D

In order to test if the related data on Incident record present in Remedyforce can be imported and attached to the incident records imported in ServiceNow, following steps were followed:

1. Importing Incidents
   1. Create a field ‘Remedyforce ID’ on Incident table in ServiceNow to store the unique ID of the incident which will be imported from Remedyforce.
   2. Create a staging table and load the incident data in ServiceNow.
   3. Select Incident as target table.
   4. Map the related fields in source and target tables.
   5. Make Remedyforce ID a coalesce field.
   6. Create an onAfter Transform Script to import and map the created and updated fields of incident record.
   7. Run transform.
2. Importing Activity Data
   1. Create a staging table and load the activity data in ServiceNow.
   2. Select Incident as target table.
   3. Map the Incident ID field from source table to Remedyforce ID field on Incident table.
   4. Make Remedyforce ID a coalesce field.
   5. Create an onAfter Transform Script to concatenate the related fields on source and map them to ‘work notes’ field on incident record.
   6. Run transform.